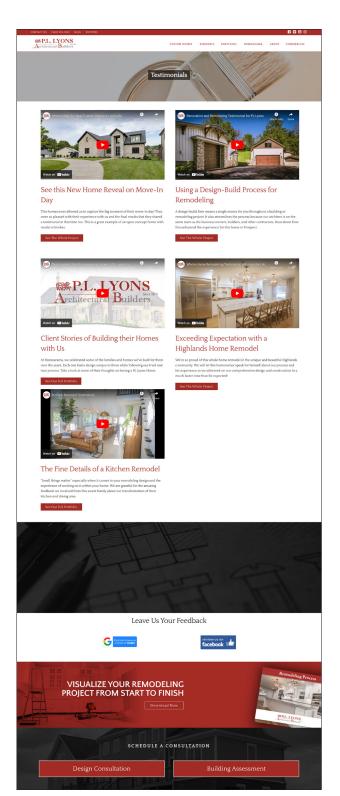
# CASE STUDY



### How a Custom Builder Became the Go-To for Their Niche, Winning Leads with Google Search

#### **CLIENT:** Custom Builder Louisville Area

For services in high demand, advertising can become extremely difficult as the space is very competitive. This is often the case for building companies and other professional services. It's important, then, to become more visible online organically via Google Search However, our high-end building client encountered a problem with many of the terms they should be known for and found by online.

For example, "Custom builder" had become a common industry term, meaning potential customers were using it when searching online, which is good to know. But it also meant many other builders had attached themselves to the term, even if they did not deliver custom services the way our client does. It had officially become a highly saturated search term.

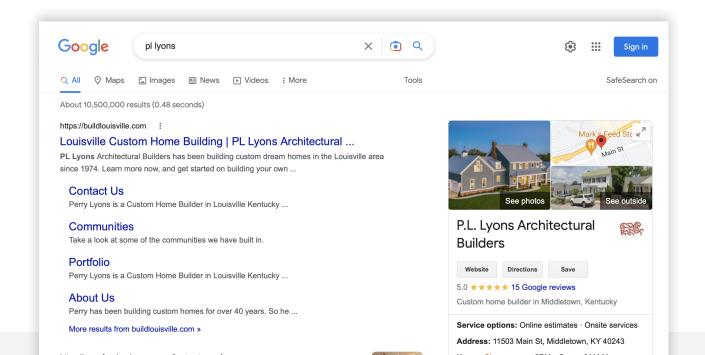
#### **APPROACH**

We worked with our client to differentiate themselves from their competitors and from the saturation of digital content. We did this in 3 key ways:

**Reviews** – Above advertising or building a website with strong keywords, customer reviews are still one of the top sources people look to when choosing a business to use. It also remains one of the strongest indicators with Google. We managed a Google reviews campaign for our client and made it easier for their customers to give them.

Blog Content & Website Optimization – We identified other key phrases where our client could quickly gain a top spot in Google Search, differentiate themselves from their competitors, and connect with their target audience. We recognized a common experience. A significant amount of their audience were transferred to Louisville for their careers. So it made sense to offer information about moving to Louisville. We also knew their audience cared about the quality of materials for their home. So we created content explaining about the builder's high-quality standards and custom building process.

Video Storytelling – To really make their content stand out, we began to regularly incorporate video. This not only acted as an extra layer of content, other than the written word, that could be indexed by Google, but it's also a unique medium underutilized by many of their competitors. We used video to tell their story and relay the values and information they knew their audience cared about.



## RESULT

### Our client is truly the top custom builder in the area,

but they needed social proof. They also needed to better connect with their target audience in the right way and time when they needed what our builder could offer.

Through a partnership with
The Marketing Squad and the
right strategic moves including
relevant content, keywords, and
reputation management, our
builder client has significantly
grown their online reputation
and created a consistent funnel
for new sales leads.

#1
on Google when
searching for best
Custom Home Builders

Improved
Findability
as the builder with the most keywords on Google Page 1

Won a New Customer Internationally who found their blogs on moving to Louisville

**CONTACT US** 

THE MARKETING SQUAD

If you need help marketing your business then let's <u>schedule a conversation!</u> Our mission is to help you tell your story and grow your business.